



# Newsletter

September/October 2018

## Hartstene Pointe Water-Sewer District

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## Pay Your Bill 24/7

Online: [hpwatersewer.com](http://hpwatersewer.com)

By Phone: 360-427-2413

## Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—12:00 pm

Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office. All meetings are open to the public.

*Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.*

*Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.*

## District Provides Water to Fight Nearby Fires

This summer, the District had the opportunity to assist Central Mason Fire and the Department of Natural Resources in their successful efforts to fight three nearby fires, including two on Harstine Island.

At 4:30 pm on July 16th, a structure fire was reported on Harstine Heights Lane, less than two miles from Hartstene Pointe. Fire crews made multiple trips to Hartstene Pointe to fill their tender with water to fight the fire, knocking it down before it could spread. The King's Landing Fire, in the Agate area, was reported at about the same time on July 16th. Tanker trucks working on that scene also made trips to the Pointe to fill tenders. On July 31st another fire broke out on Harstine Island just south of the bridge. Fire crews were once again able to utilize the District's water supply to fill their tenders.



*Crews on the scene of the Harstine Heights Lane fire. Photo courtesy of the Mason County Professional Firefighters IAFF Local 2394*

In all, the District supplied over 30,000 gallons of water to the fire fighting efforts. During the fires, District staff monitored the District's wells and reservoir to ensure water levels remained steady. Thanks to the District's recent addition of remote monitoring and control systems for the wells and reservoir, multiple members of the District's staff were able to monitor the system remotely, around the clock.

Thanks to the hard work of the fire crews, all three fires were knocked down, and thanks to the vigilance of the District's staff and the new monitoring system, adequate water was available to supply the tenders while also meeting the needs of the homes within the Pointe.

## Free WaterSense® Shower Heads Available

Hartstene Pointe Water-Sewer District is providing free EPA WaterSense® Certified shower heads to our customers. These low-flow, massaging shower heads are engineered to deliver a great shower with surprisingly little water, allowing our customers to conserve water while saving money on your energy bill. The shower head installs easily on a standard 1/2" shower arm.

Hartstene Pointe residents can pick up your free shower head at the HPMa office or at the District office at 772 E Chesapeake Drive. We ask that residents take no more than two shower heads and only install them in homes at Hartstene Pointe.



## Drippy the Droplet's Water-Saving Tip:

**"An average shower uses 17.2 gallons of water. By installing a low-flow (1.5 gpm) shower head, you can save an average of 5 gallons of water per shower."**

Watch for more of Drippy's tips in future newsletters and on our website, [hpwatersewer.com](http://hpwatersewer.com).

## Commissioner's Corner

A lot is happening in the Water-Sewer District.

We have a new management structure, with a General Manager, Water Distribution Manager and Wastewater Treatment Plant Operator. We have been happy to provide the fire district with tens of thousands of gallons of water to help quench the wildfires. The power outage in July again required the staff to haul our Korean-war era military-surplus mobile generator from the water treatment plant to sewer lift stations. A new standby generators will hopefully be installed this year and next. We continue to improve our SCADA (System Control and Data Acquisition) system. Our aging water distribution system continues to require frequent on-demand maintenance. The 45-year old sewer collection system again will have severe surface water infiltration when the rains return.

How do we decide what is necessary to work on next? We will soon have the aid of an Asset Management system being prepared by Commissioner David McNabb and our General Manager, David Carnahan. This is a list of all asset items, their estimated condition, cost, age, and expected life. This will aid in the prioritization of repairs and the allocation of funds for future maintenance

- Commissioner Andrew Hospador



## General Manager's Report

Change tends to be a very difficult thing for most of us. We tend to enjoy predictability and reliability and avoid the unknown or uncertain. I want to assure you that as your new District General Manager, I am working to reduce unnecessary change and to continue to provide you, the rate payer, with a water-sewer utility you can depend on.



That said, there is one very exciting change that we've made over that last three months that I want to tell you about.

Since the Districts' inception in 2008, it has relied on contract management for its oversight, operation and maintenance. As of September 4<sup>th</sup> we have made the shift to an employee based structure which will allow us to have more direct control over all aspects of the District. We have hired Mont Jeffreys as our part-time Water Distribution Manager, Jeff Palmer as our full-time, Wastewater Treatment Plant Operator, and Joseph Sartori as our new part-time District Clerk, who will oversee all of aspects of the Districts' accounting and administrative service needs. These three individuals bring a high level of expertise and knowledge, allowing the District to transition to a much more proactive and comprehensive management plan.

I look forward to keeping you up to date on all things water and sewer related. Please don't hesitate to stop by or call in with questions that you may have about what's happening here at the District.

- David Carnahan, District General Manager

## September Board Retreat

The District will hold a board retreat on September 12th at 9:30 am in the John's Prairie Room of the Mason County PUD No. 3 building at 2621 E Johns Prairie Rd. in Shelton.



All meetings of the Board of Commissioners, including the board retreat, are open to the public.



## Annual Meeting and 2018 Budget Hearing

Saturday, November 10th, at 10:00 am

HPMA Clubhouse, 202 E Pointes Drive East