



# Newsletter

May/June 2018

## Hartstene Pointe Water-Sewer District

(360) 427-2413

772 E Chesapeake Dr.

Shelton, WA 98584

Email: [info@hpwatersewer.com](mailto:info@hpwatersewer.com)

Website: [hpwatersewer.com](http://hpwatersewer.com)

General Manager/Water Manager:

Mont Jeffreys

[gm@hpwatersewer.com](mailto:gm@hpwatersewer.com)

Acct. and Admin. Services Manager:

Miceal Carnahan

[acct@hpwatersewer.com](mailto:acct@hpwatersewer.com)

Commissioners:

Andrew Hospador

[Commissioner1@hpwatersewer.com](mailto:Commissioner1@hpwatersewer.com)

David McNabb

[Commissioner2@hpwatersewer.com](mailto:Commissioner2@hpwatersewer.com)

Robert Scarola

[Commissioner3@hpwatersewer.com](mailto:Commissioner3@hpwatersewer.com)

## Billing Address

PO Box 94453

Seattle, WA 98124-6753

## Pay Your Bill 24/7

Online: [hpwatersewer.com](http://hpwatersewer.com)

By Phone: 360-427-2413

## Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—12:00 pm

Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

*Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.*

*Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.*

## Do Your Part to Avoid a Water Shortage

The District is asking for everyone's assistance this summer to avoid a water shortage. Due to limited well pumping capacity, Hartstene Pointe is under a Water Advisory for the summer months.

Current water production is sufficient to meet average demand, but if the District experiences a major leak, critical equipment failure, or demand is higher than normal, mandatory water restrictions will be necessary.

Here are steps we all can take to curb water waste this summer:

- Never leave a hose or sprinkler running unattended. **One running sprinkler uses 20% of our current water production capacity.** It only takes five sprinklers operating at the same time throughout the community before the wells can't keep up.
- Hand water lawns and gardens in the early morning or in the evening to avoid water loss through evaporation.
- Only water outdoor landscapes when and where it is needed. Many native plants are drought tolerant and need little water during the summer months.
- Always keep a shut-off nozzle on your hose when in use.
- Do not use a hose to clean walkways and driveways.
- Repair toilet and faucet leaks right away. This can save thousands of gallons



*Continued on next page.*

## Our Payment Remittance Address Has Changed

Please mail payments, payable to Hartstene Pointe Water-Sewer District, to:

**Payment Processing Center**

**Hartstene Pointe Water-Sewer District**

**881 W State Rd STE 140 PMB 131**

**Pleasant Grove, UT 84062-2131**

If your bill is paid through your bank's online bill-pay service, please be sure to update the mailing address with your bank.

You can also view and pay your bill online at [hpwatersewer.com](http://hpwatersewer.com).

## Avoid a Water Shortage (continued)

of water per month.

Please inform your guests of the water advisory and ask them to join us in our efforts to conserve water.

Visit [www.epa.gov/watersense](http://www.epa.gov/watersense) for more water saving tips and resources.

## Drinking Water Week | May 6-12, 2018



Governor Jay Inslee has declared May 6th-12th to be Drinking Water Week. The proclamation, signed on April 6th, celebrates the benefits of safe and reliable drinking water to our communities and economy, emphasizes the public's role in supporting and sustaining this resource, commends the dedicated men and women who work every day to operate, maintain, and manage Washington's public water systems, and expresses the importance of water conservation, education, investment, and involvement.

Please join us in celebrating Drinking Water Week! Visit [DrinkTap.org](http://DrinkTap.org) to learn about drinking water, water conservation, and for educational activities and materials for kids.

### 3 Ways to Pay

1

#### Online

View and pay your bill, setup Autopay, and go paperless at [hpwatersewer.com](http://hpwatersewer.com).



2

#### By Mail

Payment Processing Center  
Hartstene Pointe WSD  
881 W State Rd STE 140 PMB 131  
Pleasant Grove, UT 84062-2131

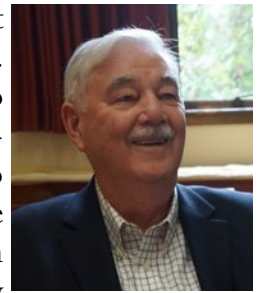
3

#### By Phone

24 hours a day,  
7 days a week.  
Call: (360) 427-2413

## Commissioner's Corner

All organizations undergo change at different times in their life cycle. Your water and sewer district is no exception. Members of our operations team have indicated a desire to explore other career paths before the end of this year. We are currently in the process of planning for the new staff structure that will take place as a result of that change and are preparing for a smooth transition. To be better able to make the transition while minimizing costs, we have begun examining the strengths and weaknesses of different operational management structures.



Changes in governance typically occur with every election as commissioners serve their terms and are replaced by new commissioners, each of whom may come to the position with little knowledge of the responsibilities and processes of the utility's operations. This approach results in the loss of institutional knowledge. As of the beginning of this year, none of the original commissioners who designed the present operational management system remains on the board of commissioners. Now, after ten years of operations, we new commissioners must learn for ourselves which management structure is right for the utility in light of today's operational environment.

We have begun our analysis by investigating and evaluating the number and types of management problems and benefits that result from a change of operations management structures. Seeing how other utilities have solved this problem is the first step in our making sure your utility maintains sustainable and secure water and wastewater service here at the Pointe.

- Commissioner Dave McNabb

### Drippy the Droplet's Water-Saving Tip:



**"A typical sprinkler uses 1,020 gallons of water per hour. That is 20% of what the District's wells can pump! Hand water plants only when needed, and never leave sprinklers running unattended."**

Watch for more of Drippy's tips in future newsletters and on our website, [hpwatersewer.com](http://hpwatersewer.com).