



Newsletter

March/April 2018

Hartstene Pointe Water-Sewer District

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Pay Your Bill 24/7

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Billing Office Hours

Mondays: 9:00 am—2:00 pm
Tuesdays: 9:00 am—12:00 pm
Thursdays: 9:00 am—12:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

District Receives Clean Audit Report

The Hartstene Pointe Water-Sewer District received a clean audit report at their Washington State Auditor's Exit Conference held on December 28, 2017. The audit scope was for an Accountability Audit of years 2015 and 2016.

"The results of the recent audit of the Hartstene Pointe Water-Sewer District by the State Auditor's Office are a testament to the excellent work, attention to detail, and highly competent management of our procedures and record keeping by our Accounting and Administrative Services Manager, Miceal Carnahan," stated District Board President Robert Scarola.

In a follow-up email to the District, the audit team manager expressed how impressed she was with the District's progress. "All the changes the District has made over the past several years really show in your audit results and in the presentation and information you provide the public."



Audit Focus

The auditor examined areas representing the highest risk of fraud, loss, abuse, or noncompliance with state laws and regulations and the District's own policies. The areas examined during this audit period were the District's financial condition, utility billings and cash receipting, payments and expenditures, and accounting and financial reporting.

The full report for this audit, past District audits, and audits of other governmental entities can be found at <http://portal.sao.wa.gov/ReportSearch>.

General Manager's Report



The District's drinking water reservoir provides water storage and pressure stabilization. The District has very limited documentation on the construction and maintenance of the structure. We know it was built sometime in the early 1970's and underwent seismic reinforcement and interior and exterior recoating after the 2001 Nisqually earthquake.

During routine sanitary surveys of the drinking water system, it was observed that the paint on the reservoir's access hatch was flaking, but that the primer base coat was in good condition. Without being able to determine the condition of the interior coating below the water level, and based on the condition of the coating on the hatch, the District chose to plan for the worst case scenario and started to put reserve funds in place to

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General Manager's Report (continued)

recoat the reservoir interior. The District presently has \$150,000 in this fund.

Cleaning and inspection of the reservoir was completed December 18th of last year by professional divers. Much to our relief, the interior coating was in very good condition, and the District can continue to allocate funds to the eventual recoating of the reservoir.

This March the District will be installing an active reservoir mixer to prevent stale water collecting at the upper levels of the reservoir. As the water in the reservoir heats up in the summer it stratifies much like a lake will. The upper water levels become stagnant and lose disinfection. When the temperature drops in the late fall, the stale water drops to the bottom of the tank and the system loses its normal disinfection level for about 24 hours. The in-tank mixer will constantly keep the water mixed, prevent dips in disinfectant levels, and eliminate stale water going to the system, resulting in better water quality.

- Mont Jeffreys, General Manager and Water Operator

Commissioner's Corner

As the newly-elected President of the District's Board of Commissioners, it will be my job to work with my fellow Commissioners and our staff to build on the excellent work that has been done in the past as we continue to improve the functionality and reliability of our water and wastewater treatment systems. I feel fortunate in that effort to have staff and colleagues dedicated to the very best outcome possible.



Our very first priority this spring is to bring Well 4 online. This well (located near the mail room) was drilled in the fall of 2016 and will produce up to 100 gallons of water per minute. Finalizing the engineering and receiving the necessary regulatory approvals to move to completion has been time-consuming, but we are making it a goal to complete the project as soon as possible in order to have sufficient water capacity during the high population summer months.

This example of project prioritization and a timeline-to-completion approach is indicative of the methodology the District will be increasingly implementing at the Pointe. Our goal is to continue to focus on asset management and strategic planning efforts as we work to improve our water and wastewater systems. We are committed to being as efficient as possible in our implementation of projects in order to control rate increases, better manage on-going operations and existing resources, reduce the need for reactive effort through an increased focus on proactive prevention, and provide sustainable and effective backup in times of power outages or other emergencies.

- Commissioner Robert Scarola

DON'T BELIEVE THE HYPE!

THESE ARE NOT FLUSHABLE!

- Fats, oil, and grease
- Flushable wipes
- Prescription medications
- Chemicals
- Feminine products
- Disposable diapers
- Condoms
- Floss



Drippy the Droplet's Water-Saving Tip:



"Spring a good time to check your outdoor plumbing and irrigation system for leaks! Even a tiny pinhole leak can waste about 25,000 gallons of water per month!"

Watch for more of Drippy's tips in future newsletters and on our website, hpwatersewer.com.