



# Hartstene Pointe Water – Sewer District

## Newsletter

September/October 2013

### Commissioners

Mary Alice Cary

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Roger Ray

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### District Office

772 Chesapeake Dr.

Shelton, WA 98584

(360) 427-2413

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www.hpwatersewer.com

General Manager/Water Manager,

Mont Jeffreys

gm@hpwatersewer.com

Waste Water Operator,

George Campbell

### Customer Service

#### Account information

7:30 am-4:30 pm

(360) 876-2545,

customer\_service@wsud.us

**24 Hour Emergency**  
**(360) 876-2545**

Board of Commissioners meetings are held on the 2<sup>nd</sup> & 4<sup>th</sup> Thursdays of the month at 1 PM in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association.

Please direct water-sewer service related questions to HPWSD.

Hartstene Pointe Water-Sewer District is an equal opportunity service provider.

## Water System Regulations and Requirements

In addition to providing excellent service and great-tasting water to our subscribers, the Hartstene Pointe Water-Sewer District must meet certain requirements set by the Environmental Protection Agency and the Washington State Department of Health. These requirements ensure that the District is delivering water that is safe and that we are working to conserve earth's most precious resource. Here is a look at some of these requirements.



### Water Use Efficiency Rule

In 2003 the Washington State Legislature passed the Municipal Water Law, leading to the adoption of the Water Use Efficiency (WUE) rule, administered by the Department of Health (DOH). The main goal of the WUE rule is to conserve non-industrial and non-agricultural water use. Under the WUE, the District is required to:

- Install meters on all water sources and customer connections to track, monitor, record, and report water consumption;
- Implement conservation measures, evaluate water rates that encourage efficient use by customers, and educate customers about using water efficiently;
- Meet a standard of 10% distribution system leakage on a rolling three-year average;
- Establish measurable water efficiency goals through a public process to reduce customer demand.

### Quality Testing and Reporting

To ensure that the water delivered to subscribers is safe to drink, the District is required to monitor for numerous contaminants, including:

- Nitrates
- Arsenic
- Lead/Copper
- Disinfection By-products
- Asbestos
- Bacteriological
- Dioxins
- Endothall
- Glyphosphate
- Herbicides
- Insecticides

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## Water System Requirements (cont.)

The District follows a monitoring schedule developed for our system by the Department of Health. The test results are reported directly to the Department of Health by the testing lab. These results can be viewed by anyone at any time by visiting <https://fortress.wa.gov/doh/eh/portal/odw/si/Intro.aspx> and entering Water System ID number 31569.

### Water Treatment

The results of that monitoring helps to determine what kind of treatment our system's water must undergo.

Following the adoption of a revised arsenic standard January 14, 2004, water from Well #2 exceeded the arsenic maximum contaminant level (MCL) and a state approved modification to the treatment system was designed to lower the level of arsenic to an acceptable level of less than 10 parts per billion (ppb). The District also currently treats the water for removal of iron and manganese.

### Cross Connection Control Program

Water normally flows in one direction, from the public water system through the customer's plumbing to a sink tap or other plumbing fixture. The plumbing fixture is the end of the potable water system and the start of the waste disposal system. Sometimes water can flow in the reverse direction, called backflow. Contaminants can enter the public drinking water system through uncontrolled cross connections when backflow occurs. To prevent contamination of the public water system, the District is required to operate a Cross Connection Control Program.

The aim of the program is to evaluate subscribers' water use to help determine if there exists special plumbing that increases the risk of contamination. The District must assure that effective backflow prevention measures are implemented to ensure continual protection of the water in the distribution system.

Watch for the November/December newsletter which will look at the regulations and requirements for the District's wastewater treatment system.

## Budget Hearing /Water Conservation Public Forum

The District will have a public hearing to receive comments in regard to the 2014 budget as well as a Water Conservation Public Forum through which customers can learn about using water efficiently and help set water use efficiency goals for the District. The hearing will be held November 9, 2013 at 10:00 am at the HPM Clubhouse.

## Winterization

If you will be away from your home for an extended period of time this winter, it is a good idea to winterize your home to avoid a disaster caused by frozen or burst pipes. Failing to winterize the pipes in your home can lead to extensive damage, and worst of all, you won't be around when it happens.



Follow these steps to best protect your pipes:

- Locate and turn off the main water source at the water meter box. If you have any trouble locating or turning off the main water valve, contact the district office at 427-2413 for assistance.
- Open all the water faucets and valves inside your home to let the water drain from the pipes. When the water completely drains, turn off the main shut-off valve inside your home if applicable, but leave the faucets open and the service meter turned off.
- Wrap all exterior pipes as well as pipes in unheated areas of your home with polyurethane or fiberglass pipe insulation.
- Disconnect and drain your washing machine hoses, ice maker waterline, and dishwasher supply and drain lines. Turn off the water heater and drain the water from the tank. Drain the water from spray attachments at your sinks and from the handheld shower head hoses.
- Flush your toilets and remove any excess water from the tanks and bowls with an old towel. Pour one cup of anti-freeze into the toilet bowls and an additional cup down the overflow tube in the toilet tanks.

While these suggestions may seem extreme given our usually temperate climate, there is always the danger of an unexpected deep freeze which has the potential to cause thousands of dollars in damage and a great big headache. Taking these steps can give you peace of mind and help to avoid unwelcome surprises.

**Note: Some online articles may suggest leaving a faucet in your home turned on, maintaining water flow through the pipes to keep them from freezing. We ask that you do not follow this advice as it may not be enough to avoid property damage and is a large waste of water that unnecessarily taxes the water system.**

**Reminder: the District Office does not have set office hours, but will return messages within 24 hours. If you experience a problem with your water or sewer service call our 24 Hour Emergency Number (360) 876-2545.**