



Newsletter



Hartstene Pointe Water-Sewer District

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Pay Your Bill 24/7

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Billing Office Hours

Mondays: 9:00 am—2:00 pm

Tuesdays: 9:00 am—2:00 pm

Thursdays: 9:00 am—2:00 pm

Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office, 119 E Liberty Rd. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Sewer Project Restoration Through Summer

Many members of the Hartstene Pointe community have inquired about the restoration of common area following the sewer project that's taken place over the past couple of years. Discussions between contractors, engineers and commissioners have been ongoing at length this year. Additionally, HPMA has been kept in the loop in order to accommodate recommendations from its Board of Directors along with comments provided from the community.

Restoration of impacted landscape to conditions as they were before the onset of the project is not achievable. This is primarily due to its prior natural, largely unaltered state, nor is it within our financial constraints to accomplish. Contractors, in coordination with all parties involved, will work to achieve realistic goals for these areas with the intent of leaving them in pleasing and somewhat natural conditions.

After several revisions, a restoration plan was approved by the District and agreed upon with HPMA. Some shoulder restoration work has already been completed, while other restoration work around the Pointe will have to take place in mid-September when weather conditions are more ideal for grass and tree establishment.

Challenges have arisen in specific shoulder areas where restoration work was already performed and a contractor or owner not affiliated with the sewer project damaged the work. Restoration work is well documented, with before & after photos and dates of work performed. As a reminder, HPMA forbids vehicle parking on grass in common areas on the side of roads; if you schedule a contractor or vendor for a project or delivery, please make sure drivers are made aware of this HPMA regulation in order to help protect the roadsides around the Pointe.

Nameko Mucilage:

An Eco-Friendly Solution For Microplastic Pollution

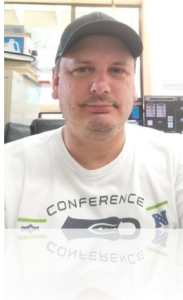
Microplastics and nanoplastics are tiny plastic particles that result from the breakdown of larger plastic products due to sunlight, waves and other environmental conditions. In recent years, these particles have been increasingly detected in aquatic environments, raising concerns about their potential harmful effects on aquatic life and ecosystems. Microplastic pollution is a growing environmental concern due to its widespread presence in oceans, rivers and other water systems. Now, scientists from Shinshu University have introduced an eco-friendly water purification method using the natural slimy mucilage of nameko mushrooms, a common food in Japan. The results show that this natural material can effectively remove more than 90% of plastic particles from water in a very short time, offering a promising sustainable solution to plastic pollution.

To learn more, visit wateronline.com →



General Manager's Report

In Memoriam



I wanted to remember two men who passed away recently.

The first name most of you know—Alan Seitter. Alan was well known in the community and well liked by many people, including us here at the District. Alan was always friendly, happy to help in any way he could and he will be missed. I already

miss that great Texas accent of his!

The second name most people won't know, but I'd like to acknowledge him for what he did. Dr. James Barnard was an engineer who pioneered a method that transformed the treatment of wastewater worldwide. I know—who cares, besides us wastewater guys?

Well, before Dr. Bernard, the treatment method involved the use of chemicals that were more expensive and less environmentally friendly. He developed a biological method that made it safer to return treated wastewater to rivers, lakes and oceans. That's something we all care about, because we want to be able to enjoy aquatic life, swim and play in the water, and yes, even drink the water in some cases.

So, here were two men from different walks of life, but who cared enough to do what they could to help others. I know of many others I could name, but you get the point. So to these men and all other people like them, I want to say thank you for what you have given of yourself.

—Jeff Palmer, General Manager



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Drippy the Droplet's Water-Saving Tip:

"Collect 'waiting water': Capture cold water while waiting for hot water in a bucket and reuse it for plants or other purposes later!"

Grinder Pump Panel Functions, Use



If you have taken a stroll along Pointes Drive East in the past several months, you have seen around 30 panel installations where grinder pumps were installed as part of the sewer project. These panels control the functions of each grinder pump and monitor the level of sewage in collection tanks.

The newly installed grinder pumps and panels are owned and operated

by the District. District operators are trained to maintain these systems to ensure everything is in working order. If a pump stops working or if collected sewage reaches a high level, an audible and visual alarm will be triggered at the panel so that operators become aware that attention is needed. Each panel has a label with the District's contact phone number. If you come across a panel in an alarm condition, please notify the District at the posted phone number. Although operators would notice a grinder pump alarm condition at some point, your cooperation in notifying the District would be of great assistance to allow maintenance to be performed in a more timely fashion.

At each panel's lower, left corner is a silence button, which can be pressed to suppress an audible alarm. At the top of the panels is a flashing light that will remain flashing until necessary maintenance is completed.

If you have any questions about these grinder pump installations, please reach out to the District.

Alternatives to Dishwasher Pods

In the District's March 2026 newsletter, we brought awareness to environmental problems that dishwasher pods with microplastics can cause. While certainly convenient for homeowners to use, there are alternatives that are more environmentally-friendly that are just as cost-effective.

Liquid detergents made with mindful, clean ingredients without plastics are a great option for consumers who want to be environmental-friendly.

Although eco-friendly liquid detergents are a solid, affordable option, there are plastic-free dishwasher detergent tablets available on the market today that provide the same convenience as dishwasher pods with minimal impact to the environment. These tablets can cost as little as \$0.35 apiece.

Next time you shop for detergent, take a close look at newer options available today and choose a product that you can feel confident in as a friend of the environment.

