



Newsletter

Happy New Year January 2021

Hartstene Pointe Water-Sewer District

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Billing Office Hours
Mondays: 9:00 am—2:00 pm
Tuesdays: 9:00 am—2:00 pm
Thursdays: 9:00 am—2:00 pm

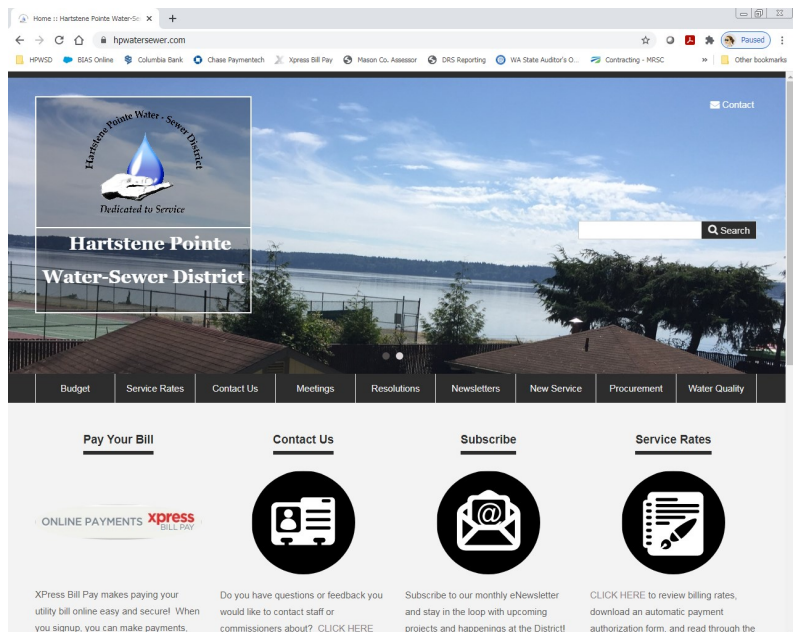
Board of Commissioners meetings are held on the 1st & 3rd Thursdays of the month at 1:00 pm in the District Office. All meetings are open to the public.

Hartstene Pointe Water-Sewer District is not associated with or governed by the Hartstene Pointe Maintenance Association. Please direct water-sewer service related questions to the District.

Hartstene Pointe Water-Sewer District is an equal opportunity provider and employer.

Website Redesigned

Clear communication is so important and for that reason, our website was overhauled and redesigned. We are pleased to inform the community that the new website was built and coded in-house, saving money on costly design services or expensive drag-and-drop programs. Information is easier than ever to find on this new website. As always, you can view and pay your bill online. You can also reach out to our staff through the new form on the *Contact Us* webpage, and keep up-to-date with what's happening. Meeting Minutes and Resolutions are available for download as well. Can't find what you're looking for? Let us know, so we can continue to make improvements.



The community is well aware that staff are often pulled out into the field, often times unexpectedly. Many answers to questions can be found on our website, and corresponding via email frees staff to balance work between the office and the field. That said, you are *always* welcome to pick up the phone and give us a call—we love talking to members of the community!

Here are some other items you can find on our website:

- 🔵 [Newsletters](#)
- 🔵 [Meeting Minutes](#)
- 🔵 [Resolutions](#)
- 🔵 [Water Quality Reports](#)
- 🔵 [Budget Information](#)
- 🔵 [Information for Applying for New Service](#)

Please take some time familiarizing yourself with the new website and as always, please contact us if you have any questions.

Drippy the Droplet's Water-Saving Tip:



Remember to insulate outdoor spigots to prevent pipe bursts during the freezing months!

Ready for the New Year



2020 was a challenging year for everyone, but our District staff worked diligently to complete projects and even worked through sleepless nights to keep quality water and wastewater services operating.

I would like to take a moment to properly introduce you to the newest member of our staff. Lorenzo Determan joined our team in June as an apprentice, following Mont's retirement, and from day one, his boots were on the ground and he was hard at work. When Lorenzo is not in the field treating water, checking the wells, fixing a leak, or on a project, he can be found in the classroom or studying at the office.



Already a proven asset to the team, Lorenzo brings experience as a telecommunications technician at a local communications company and prior work with a local utility district. Born and raised in Shelton, Lorenzo enjoys great food, being outdoors and playing his guitar with his wife, two boys and two daughters. Be sure to wave hello if you see him out working in the field!

The entire team at the District—both staff and commissioners—are looking ahead to a busy 2021. As noted in previous newsletters, the District will work with Century West Engineering to update the system's outdated sewer plan. This is a crucial portion of a multi-stage plan to replace the underground infrastructure.

Thank you again for your continued support and partnership—and Happy New Year!

- David Carnahan, General Manager

Outfall Repair Complete

After a routine inspection of the District's wastewater outfall into Puget Sound was found to have a break roughly 150 feet from shore, a special team of divers was scheduled to perform an underwater repair. The most likely cause for the tear is that a boat anchor got caught on the outfall line and dragged it off of an ecology block.

All necessary repairs were completed on December 16th and all of the necessary notifications were communicated to interested state departments and organizations.

Upcoming Audits

In the last newsletter, we talked about our upcoming Cyber Security Audit with the State Auditor's Office (SAO). Since then,



a team of IT specialists from SAO held an engagement meeting via teleconference with the District's administrative staff. Over the next few months, this highly-skilled team will perform a number of penetration attacks on the District's IT infrastructure and determine if there are any vulnerabilities that would require attention. It is vital that the systems that operate the water and wastewater treatment facilities remain secure and fully functional. Once the audit is concluded, SAO will provide the District with a complete report of its findings and recommendations of industry-best practices to follow. This will include good habits for staff to follow when using computers, internet service, email, etc.

And 2021 is the year the District is due for an accountability audit. By law, all government entities in the State of Washington must be audited once every year or two years. During the accountability audit (to be scheduled in 2021), a state auditor will review the District's finances and financial practices, meeting minutes and business transactions, resolutions, and other documents to ensure the District is operating properly. The District has a great track record with SAO and administrative staff are prepared for and look forward to this audit. SAO always provides help and great information to assist the District maintain proper operations.